

# **nutribullet** **SMARTSENSE™**

BLENDER



# User guide.

# Important safeguards.

When operating your nutribullet® device, remember:

**SAFETY COMES FIRST. WHEN USING ANY ELECTRICAL APPLIANCE, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE OBSERVED, INCLUDING THE FOLLOWING:**

**⚠ WARNING! To avoid the risk of serious injury, death, property damage, or damage to your device, carefully read all instructions before operating your nutribullet® device. When using any electrical appliance, basic safety precautions should always be observed, including the important information in this User Guide.**

If you let anyone else use your nutribullet®, make sure that they understand the health and safety information in this User Guide, as well as any additional safety or usage instructions provided. Each person using a device should carefully read the User Guide in its entirety to become familiar with the safe operation of the unit.

## ! Save these instructions! ! FOR HOUSEHOLD USE ONLY

### GENERAL USE AND SAFETY:

Failure to follow all instructions regarding the use of your nutribullet® device may result in serious personal injury, death, or property damage. Be aware of possible hazards when using or storing your nutribullet®.

**⚠ WARNING! USE ONLY THE BLENDING PITCHER AND VENTED PITCHER LID TO BLEND HOT, WARM, OR CARBONATED INGREDIENTS. NEVER BLEND HOT, WARM, OR CARBONATED INGREDIENTS USING A NUTRIBULLET® CUP ACCESSORY, AS CONTENTS MAY PRESSURIZE AND MAY ERUPT UPON OPENING, CAUSING SERIOUS BODILY INJURIES OR DAMAGE.**

- Do not use the nutribullet® for other than its intended purpose.
- Do not leave or put non-food items in any of the attachments when blending. Doing so may damage the unit or crack or shatter the attachment, resulting in bodily injury or property damage.

- Close supervision is necessary when any appliance is used by or near children to ensure they do not play with the appliance. Keep cord out of reach of children.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they are closely supervised and instructed concerning the use of the appliance by a person responsible for their safety.
- **NEVER LEAVE THE NUTRIBULLET® UNATTENDED WHILE IT IS IN USE.**
- Do not place or operate your nutribullet® on uneven or unstable surfaces.
- The risk of fire, shock, or damage to nutribullet® during cleaning can be reduced by taking the following precautions:
  - Turn off your device and unplug it before cleaning.
  - Only clean the exterior of your device.
  - Clean your device with a dry cloth.

- To protect against the risk of electrical shock, **DO NOT** immerse the Motor Base in water or other liquids. The Motor Base should only be cleaned by gently wiping with a clean cloth.
- Do not place any nutribullet® part or accessory in a microwave, conventional oven, air fryer, or stovetop pot, or immerse in boiling water, as this will damage the part.
- Do not place or operate your nutribullet® on or near a hot gas or electric burner, or in a heated oven.

**⚠ WARNING! NEVER WASH YOUR NUTRIBULLET® PARTS OR ACCESSORIES USING THE SANITIZE OR HEAT CYCLE OF YOUR DISHWASHER. DOING SO CAN WARP THE PART, WHICH CAN CREATE HAZARDOUS CONDITIONS DURING USE THAT MAY RESULT IN BODILY INJURY OR PROPERTY DAMAGE.**

- **NEVER** place any nutribullet® parts or accessories in the freezer. Do not use nutribullet® parts and accessories as storage containers in the freezer.
- Never attempt to defeat any safety interlock mechanisms on the appliance.
- Remove and safely discard any packaging material or promotional labels before using the appliance for the first time.
- Do not operate your nutribullet® if any of the parts and accessories are or appear to be damaged in any manner that may impair proper function or create a safety hazard. If you suspect your nutribullet® parts and/or accessories may be damaged, contact Customer Service for assistance at **1 (800) 523-5993**.
- Do not use parts, accessories or attachments from other manufacturers, different models of nutribullet® or magic bullet® products, or canning jars. Use of parts, accessories or attachments **NOT** specifically designed for your particular nutribullet® device may

damage your unit or cause serious bodily injury, fire, or electric shock.

- Use only genuine nutribullet® attachments/accessories specifically designed for your nutribullet® device. Aftermarket parts are not made to nutribullet® specifications and may damage your unit or cause serious injury.

- **DO NOT USE OUTDOORS.**
- **ALWAYS UNPLUG YOUR NUTRIBULLET® WHEN NOT IN USE.**
- To unplug, grasp the plug and pull from the outlet. Never pull from the power cord.
- Always **POWER OFF** and **UNPLUG** the unit and wait until the blades come to a complete stop before assembling, disassembling, changing accessories, or cleaning.
- This appliance has a polarized plug, on which one blade is wider than the other. To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit into the outlet properly, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

### USING THE BLENDING PITCHER:

**⚠ WARNING! ONLY USE THE BLENDING PITCHER WITH THE VENTED PITCHER LID TO BLEND HOT, WARM, OR CARBONATED INGREDIENTS. NEVER BLEND HOT, WARM, OR CARBONATED INGREDIENTS IN A NUTRIBULLET® CUP ACCESSORY, AS CONTENTS MAY PRESSURIZE AND MAY ERUPT UPON OPENING, CAUSING SERIOUS BODILY INJURIES OR DAMAGE.**

- **ALWAYS** affix the Vented Pitcher Lid to the Blending Pitcher with the spout down and closed before blending to prevent ingredients from splashing or hot ingredients from splattering, which may cause burns, bodily injuries, or property damage.

- After blending hot ingredients or liquids, exercise caution when opening the Pitcher Lid, and be mindful of escaping hot steam or splattering hot ingredients.
- Do not overfill the Blending Pitcher beyond the MAX line.

**⚠ WARNING! DO NOT USE THE BLENDING PITCHER IF YOU DETECT CRACKING, CLOUDINESS, OR OTHER DAMAGE. VISIT [NUTRIBULLET.COM](http://NUTRIBULLET.COM) OR CONTACT CUSTOMER SERVICE TO PURCHASE A NEW BLENDING PITCHER.**

**⚠ WARNING! TO INCORPORATE INGREDIENTS DURING BLENDING, CAREFULLY OPEN THE LID CAP FROM THE PITCHER LID AND GENTLY POUR OR DROP INGREDIENTS INTO THE MIXTURE. BE ESPECIALLY MINDFUL WHEN ADDING TO HOT INGREDIENTS AND LIQUIDS, AS ESCAPING STEAM OR SPLATTERS MAY PRESENT A RISK OF INJURY.**

- When using manual speeds, start blending on the LOW setting and, once ingredients are integrated, adjust the speed as needed.

## BLENDING PITCHER SAFETY:

Proper Blending Pitcher use is important for the safe operation of your nutribullet®. Using the Blending Pitcher inconsistent with these instructions may result in bodily injury, property damage, or damage to your unit.

- Only operate the Blending Pitcher with the Pitcher Lid securely locked in place and the spout closed.
- Before blending, check that the vent slots on the Pitcher Lid are clear and unobstructed. Clogged or obstructed vent slots will pressurize the contents, which can cause the release of hot steam or the splattering of ingredients upon opening.

- For recipes that require certain ingredients to be incorporated during blending, first add the base ingredients, then attach the Pitcher Lid and begin blending. Once the ingredients are mixed well, twist open the Vented Lid Cap and carefully pour or drop ingredients into the blended mixture. If the blended mixture is hot or warm, use caution and open the Vented Lid Cap slowly, being mindful of escaping hot steam or the splattering of hot ingredients. Always reinstall the Vented Lid Cap after adding ingredients.
- **NEVER** place hands or use utensils such as spatulas, spoons, or other tools that may make contact with the spinning blades while in operation. Doing so can damage the unit, shatter the Blending Pitcher, or cause severe bodily injury or property damage.
- **ONLY USE THE TAMPER PROVIDED** with your nutribullet® through the cover opening to push ingredients closer to the blade. **NEVER** use the Tamper without the Pitcher Lid in place. The Tamper is specifically designed to avoid contact with the Blade through the Pitcher Lid. A scraper may be used, but only when the blender is powered off and the blades are at a complete stop.

## GENERAL BLADE SAFETY:

**⚠ WARNING! BLADES ARE SHARP! HANDLE WITH CARE TO AVOID BODILY INJURY. NON-FOOD ITEMS OR HARD INGREDIENTS MAY DAMAGE THE BLADES. ROUTINELY INSPECT THE BLADES AND DISCONTINUE USE IF THE BLADES ARE DAMAGED OR DO NOT FREELY ROTATE. CONTINUED USE WITH DAMAGED BLADES OR USE INCONSISTENT WITH THESE INSTRUCTIONS MAY RESULT IN BODILY INJURY, PROPERTY DAMAGE, OR DAMAGE TO YOUR UNIT.**

- **NEVER STORE THE UNIT WITH THE BLADE EXPOSED. ALWAYS COVER THE BLADE. EXPOSED BLADES PRESENT A LACERATION HAZARD THAT MAY CAUSE SEVERE PERSONAL INJURY.**
- Always **POWER OFF** and **UNPLUG** the unit and wait until the blade comes to a complete stop before assembling, disassembling, changing accessories, or cleaning.
- **DO NOT** crush ice. Your nutribullet® is not intended to be used as an ice crusher. Doing so may shatter the Pitcher or Cup accessory causing injury or damage. Always add a sufficient amount of liquid ingredients when blending.
- Do not overload the Pitcher or any nutribullet® Cup accessory, as this may prevent the blade from spinning.
- Do not attempt to grind dry ingredients such as grains, cereal, or coffee, as this may overheat the motor and/or damage the blades.
- **AVOID CONTACT WITH MOVING PARTS!** Keep hands and utensils out of and away from the blade to reduce the risk of severe personal injury or damage to the unit.
- **NEVER** place accessory parts on the bottom rack of the dishwasher or use the heat/sanitize cycle while cleaning the components in the dishwasher.
- Periodically inspect your blade. If the blades do not rotate freely or are damaged, immediately discontinue use and contact Customer Service.
- Use of incompatible parts or aftermarket parts may result in damage to your nutribullet® unit, or present safety hazards that may cause personal injury or damage. When ordering replacement parts, always use genuine nutribullet® parts and accessories from [nutribullet.com](http://nutribullet.com) or contact Customer Service at: **1 (800) 523-5993**.

**⚠ WARNING! WHEN USING A NUTRIBULLET® CUP ACCESSORY, NEVER BLEND HOT, WARM, OR CARBONATED INGREDIENTS IN THE CUP. DOING SO MAY CAUSE OVER-PRESSURIZATION, WHICH MAY RESULT IN FORCEFUL SEPARATION OF THE CUP FROM THE MOTOR BASE, OR FORCEFUL SEPARATION UPON OPENING, WHICH CAN EXPEL HOT CONTENTS AND EXPOSE USERS TO THE BLADE. BOTH MAY RESULT IN SERIOUS BODILY INJURY OR DAMAGE.**

**IF A NUTRIBULLET® CUP ACCESSORY IS ACQUIRED IN ADDITION TO THE BLENDING PITCHER, PLEASE CONTACT CUSTOMER SERVICE FOR ADDITIONAL CUP SAFETY INSTRUCTIONS.**

## ELECTRICAL SAFETY:

Modification, improper use, and failure to follow the instructions for proper setup, use, and care of your nutribullet® device can increase the risk of property damage, serious personal injury, or death.

- **NEVER** use the unit in countries or locations with incompatible electrical specifications or plug types.
- **Do not use the unit with a voltage converter device, as it may cause electrical shorting, fire, or electric shock, all of which may result in personal injury or product damage.**
- Do not use the unit if the cord, plug, or Motor Base has been immersed in water or other liquids.
- Do not use the unit in a wet area, or anywhere it could become wet. Any significant spillage on, under, or around the Motor Base should be cleaned and dried before plugging in and using the unit.

- Do not attempt to plug the unit into an electrical outlet with wet hands.
- Avoid contact with the touchscreen display when the power icon is illuminated to prevent inadvertent and unexpected operation of the unit.
- Do not modify the electrical cord in any way.
- Do not operate any unit with a damaged electrical cord or plug. The electrical cord and plug are not suitable for replacement. If damaged, the appliance should be replaced. Contact Customer Service for assistance at **1 (800) 523-5993**.
- Do not allow or place the electrical cord near or touching any hot surfaces, heat source, or flame, including the stove.
- Do not allow the electrical cord to hang over the edge of a table or counter.
- Do not pull, twist, or damage the power cord.
- Overloading the unit with ice or other ingredients may overheat the motor and engage the thermal breaker. If the internal thermal breaker shuts off the motor, unplug the Motor Base and let it cool for an hour before attempting to use it again. The thermal breaker will reset when the unit is unplugged and the thermal breaker cools down.
- Always **UNPLUG** your nutribullet® when it is not in use, and when assembling, disassembling, changing accessories, or cleaning.
- **NEVER** pull the power cord to remove the plug from the outlet. To unplug, grasp the plug and pull from the outlet.
- Use of incompatible parts or aftermarket parts may result in damage to your nutribullet® or present safety hazards that may cause personal injury or property damage. When ordering replacement parts, always use genuine nutribullet® parts and

accessories from **nutribullet.com** or contact Customer Service at **1 (800) 523-5993**.

### VENTILATION:

- **NEVER** obstruct the ventilation openings on the bottom of the Motor Base of your nutribullet® device. Openings on the bottom of the Motor Base should be free of dust and lint and never obstructed. Obstructing the ventilation openings may overheat the motor, presenting a fire hazard that may cause property damage, serious personal injury, or death.
- **ALWAYS** operate the nutribullet® on a level surface, leaving unobstructed space beneath and around the Motor Base to permit proper air circulation. Slots on the bottom of the Motor Base are provided for ventilation to ensure reliable operation and to prevent the motor from overheating.
- **NEVER** place your nutribullet® on top of flammable materials such as newspapers, tablecloths, napkins, dishtowels, placemats, or similar materials.

### MEDICAL SAFETY:

Always consult your physician regarding health and nutrition concerns and advice. The information contained in this User Guide, accompanied Recipe Guide, and/or online recipes are general suggestions and ideals, and are not meant to replace the advice of your physician.

### MEDICATION INTERACTIONS:

- If you are taking any medications, especially cholesterol-lowering medication, blood thinners, blood pressure drugs, tranquilizers, or antidepressants, please check with your physician before trying any of the recipes contained in the Recipe Guide or published online.

- **ALWAYS** follow recommended maintenance and care instructions in the User Guide.
- **NEVER** operate your nutribullet® with damaged components. If your nutribullet® malfunctions in any way, immediately discontinue use and contact Customer Service at **1 (800) 523-5993**. If you have any comments, questions, or concerns, please go to **nutribullet.com** or call Customer Service.

# ! Save these instructions!

# Contents.



- 2     Important safeguards**
- 10    What's included**
- 11    Assembly guide**
- 12    Control panel**
- 14    Blending with the Pitcher**
- 18    Care & maintenance**
- 21    nutribullet SmartSense™ Blender  
one-year limited warranty**

Thank you for purchasing the nutribullet SmartSense™ Blender.

# What's included.



1400-watt  
motor base



64oz pitcher

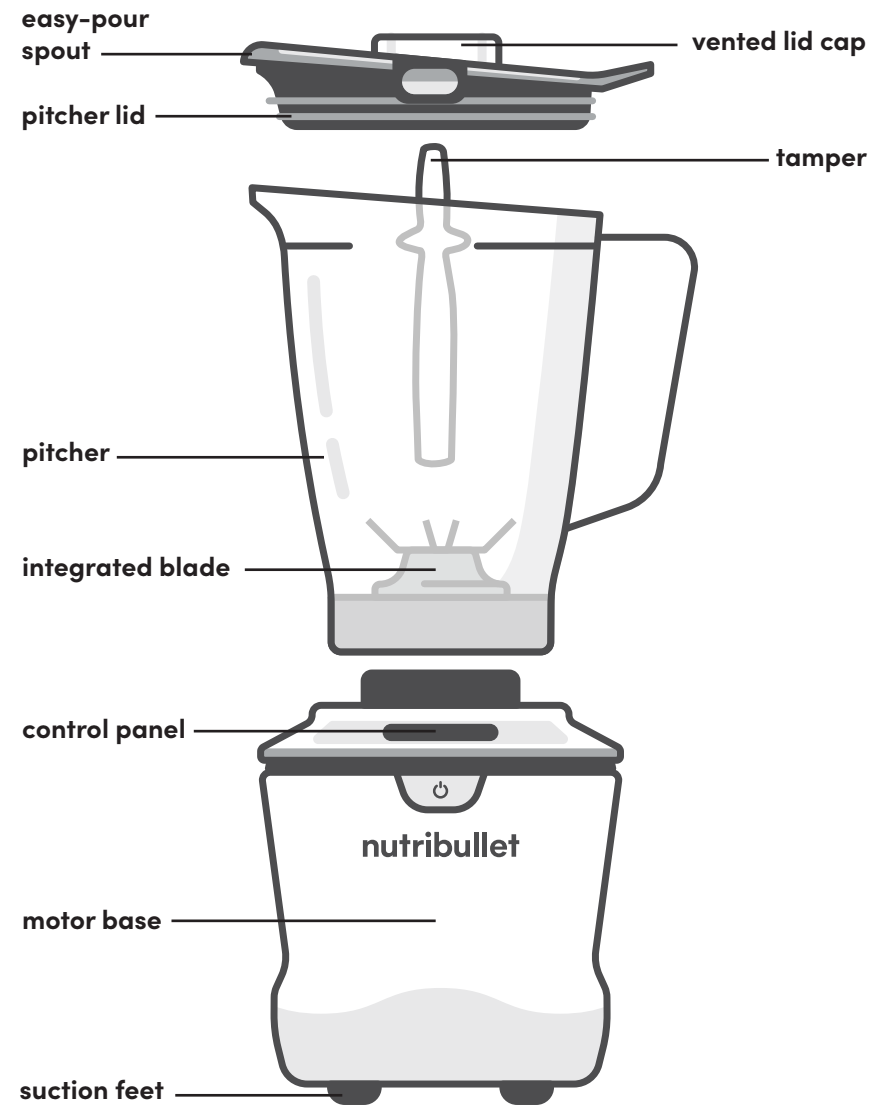


pitcher lid with  
vented lid cap



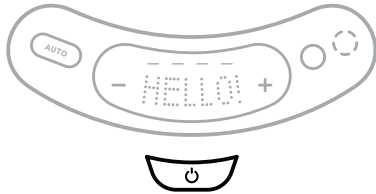
tamper

# Assembly guide.



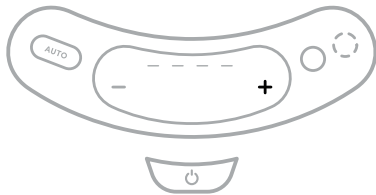
Product configurations may vary. To see our full list of nutribullet® accessories, please visit [nutribullet.com](https://www.nutribullet.com)

# Control panel.



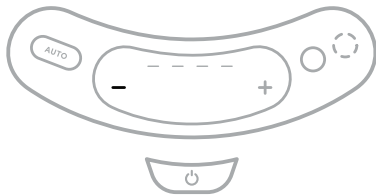
## POWER

The Power button turns on the unit and illuminates the Control Panel.



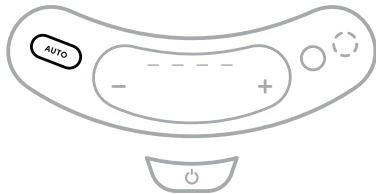
## +

The **+** button increases the blending speed within a range of 1 to 5. Blending speeds must be set prior to blending, and can be adjusted at any point of the blending process.



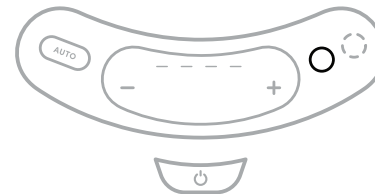
## -

The **-** button decreases the blending speed within a range of 1 to 5. Blending speeds must be set prior to blending, and can be adjusted at any point of the blending process.



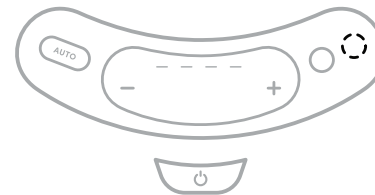
## AUTO

The **AUTO** button runs a fully-automated cycle that determines the exact time, speed, and setting needed to optimally blend ingredients.



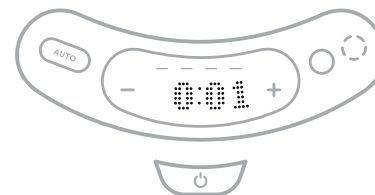
## BLEND

The **Solid Circle BLEND** button activates blending for manual speeds. Press the **BLEND** button once to start blending, and a second time to stop.



## PULSE

The **Dashed Circle PULSE** button activates the **PULSE** blending function. Set your blending speed, then press the **PULSE** button for hands-on control over blending time. Press and release quickly to pulse in short bursts, or press and hold the button down for a longer pulse.



## TIMER

An LED timer counts up during the blending cycle to keep track of the length of your blends. Both manual and **AUTO** blending programs display the timer during blending. The speed setting is displayed in the status bar above the timer.

# Blending with the Pitcher.

## PLEASE KEEP THESE IMPORTANT SAFEGUARDS IN MIND WHEN USING THE APPLIANCE:

- Make sure the Motor Base is plugged in for use.
- **DO NOT** attempt to operate the Blending Pitcher on the appliance without attaching the Pitcher Lid and Vented Lid Cap.
- Never run the appliance while empty.
- Appliance accessories are not intended to be used in the microwave; microwaves may damage the accessories.
- Never leave the appliance unattended while in use. Use extra caution when blending hot liquids in the Pitcher.

**! WARNING!** ALWAYS ATTACH THE PITCHER LID AND VENTED PITCHER LID CAP TO THE PITCHER BEFORE BLENDING HOT LIQUIDS TO PREVENT SPLATTERING OF CONTENTS WHICH MAY CAUSE BURNS AND BODILY INJURIES. THE VENTED LID CAP IS VENTILATED TO ALLOW STEAM AND PRESSURE TO BE RELEASED WHILE GUARDING AGAINST EXCESS SPLASHING. WHEN BLENDING HOT INGREDIENTS, DO NOT PLACE HANDS NEAR THE VENTED LID CAP AS HOT STEAM AND SPLATTERS RELEASED CAN RESULT IN SCALDING OR BURN INJURIES.

FOR RECIPES THAT REQUIRE CERTAIN INGREDIENTS TO BE INCORPORATED DURING BLENDING, CAREFULLY REMOVE THE VENTED LID CAP AND POUR OR DROP INGREDIENTS INTO THE BLENDING MIXTURE. BE ESPECIALLY MINDFUL WHEN ADDING INGREDIENTS TO HOT INGREDIENTS AND LIQUIDS, AS ESCAPING STEAM OR SPLATTERS MAY PRESENT A RISK OF INJURY. DO NOT EXCEED THE MAX LINE WHEN INSERTING ADDITIONAL INGREDIENTS. ALWAYS REINSTALL THE VENTED LID CAP AFTER ADDING THE INGREDIENTS.

ALWAYS START THE BLENDING CYCLE ON THE LOW SETTING, INCREASING SPEED ONCE THE INGREDIENTS ARE INTEGRATED AND THE MIXTURE IS LEVEL (NO SPLASHING).

**! WARNING!** NEVER USE A NUTRIBULLET® CUP ACCESSORY, TO BLEND HOT, WARM, OR CARBONATED INGREDIENTS. DOING SO MAY PRESSURIZE AND EXPEL THE HOT CONTENTS UPON OPENING RESULTING IN SERIOUS BODILY INJURY OR DAMAGE.



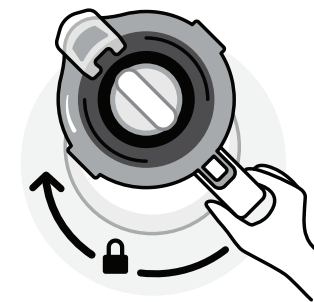
- 1** Place the **Motor Base** on a clean, dry, level surface, such as a counter or table.



- 2** Place the **Pitcher** on a clean, dry, level surface and add the ingredients to the **Pitcher**, making sure they do not exceed either the lower **LIQUID MAX** (56oz or 7 Cups) or higher **SOLID MAX** (64oz or 8 Cups) line.

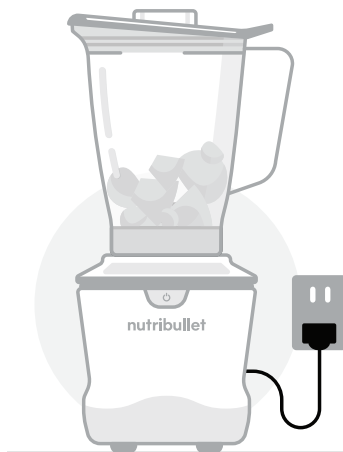


- 3** Mount the **Pitcher Lid** with **Vented Lid Cap** onto the **Pitcher** with the spout opposite the handle. The **Pitcher Lid** with **Vented Lid Cap** will snap into place when secured onto the **Pitcher**.



- 4** Place the **Pitcher** onto the **Motor Base** with the handle pointed directly toward the **Control Panel**. Twist clockwise to lock the **Pitcher** into place. (You should hear a "click" when it's locked.)

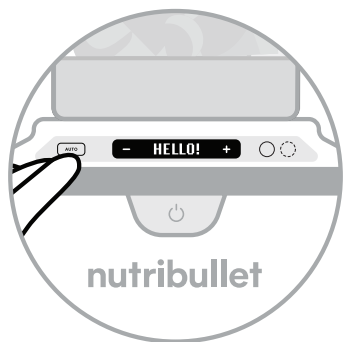
**NOTE:** If you are left-handed, place the handle facing toward the center of the blending **Control Panel** and twist clockwise.



- 5** Plug the **Motor Base's** power cord into an electrical outlet.



- 6** Press the **Power Button** to turn on the Blender. You will see the **Control Panel** illuminate.



- 7** Press the **+** or **-** buttons to increase or decrease blending speeds. Press the **Solid Circle** to start a blending cycle. Press the **Dotted Circle** for pulse blending. Press **AUTO** for an automated, high-speed blending cycle.

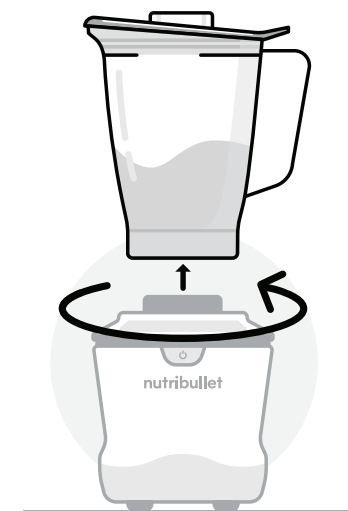
**NOTE:** You can press the **Solid Circle** or **AUTO** buttons again to pause or stop a blending cycle.



- 8** Once the blending cycle is complete, wait for the blades to stop turning.



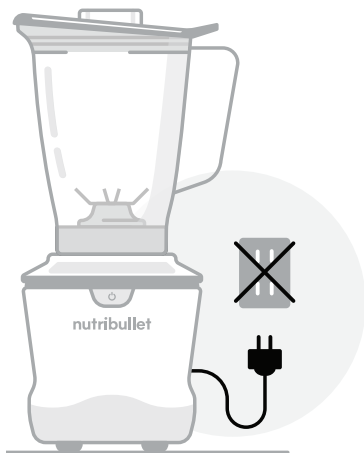
- 9** Press the **Power Button** to turn off the blender.



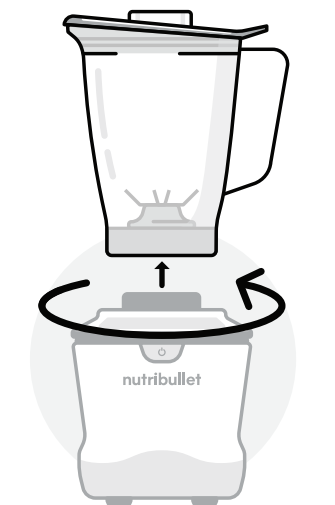
- 10** Unlock the **Pitcher** by twisting counterclockwise, then lift it off the **Motor Base**. Pour and enjoy!

# Care & maintenance.

Here's how to clean your nutribullet®:



- 1 ALWAYS POWER OFF THE UNIT and UNPLUG the Motor Base** from the power outlet when it is not in use. Only attempt to handle the appliance once all parts have stopped moving! This includes during assembly and disassembly, while changing accessories during cleaning, and any time you leave the machine unattended.



- 2 Detach the nutribullet® Pitcher from the Motor Base.**



- 3 Clean the individual components (Motor Base and Pitcher)** as recommended in the following pages.

## MOTOR BASE:

- To avoid the risk of injury, **NEVER** attempt to clean the actuator system on the Motor Base while the nutribullet® Blender is plugged in.
- Do not attempt to remove any pieces from the Motor Base.
- Use a sponge or dishcloth dampened with warm soapy water to wipe down the Motor Base until clean.
- To clean leakage residue from the Motor Base, wipe with a damp sponge and warm water.
- If necessary, you may use a small brush to scrub the actuator system area to ensure it's clean.

**! WARNING! Never submerge the Motor Base in water.**

## NUTRIBULLET® PITCHER:

**! WARNING! Blades are sharp! Use caution when cleaning the Pitcher.**

- The Pitcher is dishwasher-safe. We recommend rinsing and briefly scrubbing it with a dish brush to remove any remaining debris before placing it in the dishwasher. **NEVER** use the sanitize cycle to wash the Pitcher — heat this high can warp the plastic.
- If preferred, hand-wash the Pitcher with soap and water. Stuck-on ingredients might require extra scrubbing with a dish brush or sponge.
- Regularly check the structure of the Pitcher and twisting threads for cracking, crazing, or breakage. If damaged, replace immediately to prevent possible personal injury.

**! WARNING! NEVER USE A PITCHER THAT DOES NOT PROPERLY ALIGN WITH THE BLADE.** Doing so may cause the Pitcher and Motor Base to separate, exposing the blade assembly and potentially causing severe personal injury.

### TAMPER:

- Always hand-wash the Tamper with soap and water. Stuck-on ingredients might require extra scrubbing with a dish brush or sponge.

### STUBBORN CLEANUP:

If ingredients dry inside the nutribullet® Pitcher, fill your vessel with water to the liquid MAX line and add 1-2 drops of dish soap. Attach the Pitcher Lid with the Vented Lid Cap inserted, and place the Pitcher on the Motor Base. Blend on LOW for 20-30 seconds; this should loosen any remaining debris.

### STORING:

Store the nutribullet® Pitcher upright with the Pitcher Lid secured on top. Do not place anything on top of the Pitcher Lid. Store the remaining pieces in a safe place where they will not be damaged and won't cause harm.

## For replacement parts.

To order additional parts and accessories, please visit our website at [nutribullet.com/shop/accessories](https://nutribullet.com/shop/accessories) or feel free to contact Customer Service at **1 (800) 523-5993**.

# nutribullet SmartSense™ Blender one-year limited warranty.

## LIMITED WARRANTY FOR NUTRIBULLET®

nutribullet's limited warranty obligations are confined to the terms set forth below: nutribullet, LLC ("nutribullet") warrants this nutribullet® against defects in materials and workmanship for one year from the date of actual delivery of the product to the consumer.

This limited warranty is valid only in the country in which the product is purchased and comes with the product at no extra charge. However, shipping and processing fees will be incurred for returns, replacements, and/or refunds.

If a defect exists, and nutribullet® is obligated under this limited warranty, at its option nutribullet will (1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or that has been manufactured from new or serviceable used parts and is at least functionally

equivalent to the original product, or (3) refund the purchase price of the product. A replacement product assumes the remaining warranty of the original product. A repaired product has a one-year warranty from the date of the actual delivery of the repaired product. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes nutribullet's property. When a refund is given, your product becomes nutribullet's property.

## OBTAINING WARRANTY SERVICE

For limited warranty service, call our Customer Service department at **1 (800) 523-5993** or contact us via email from our website at [nutribullet.com](https://nutribullet.com), click the Contact Us link, fill out and submit the customer contact form, and we will be glad to help you. When you contact our Customer Service department you will be asked for your name, address, and telephone

number, and to provide proof of the original purchase (receipt) detailing a description of the product(s), purchase date or date of actual delivery of the product, and the appropriate nutribullet® serial number(s). Before you send your product for limited warranty service, please make sure to keep a copy of all relevant documents for your files (receipt, etc.). It is always recommended to purchase product insurance and tracking services when sending your product for service. Remember, shipping and processing fees will be incurred and are not covered by the one-year limited warranty.

## EXCLUSIONS & LIMITATIONS

This nutribullet® One-Year Limited Warranty applies only to nutribullet® products distributed by or for nutribullet® that can be identified by the “nutribullet” trademark, trade name, logo, and bar code. nutribullet SmartSense™ Blender’s One-Year Limited Warranty does not apply to any other products that may appear to be authentic but were not distributed/sold by nutribullet, LLC.

Normal wear and tear is not covered by this limited warranty. This limited warranty applies to consumer use only

and is void when the product is used in a commercial or institutional setting.

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