

# nutribullet

## CHILL™

ICE CREAM MAKER



# User guide

**!** **WARNING!** Reduce the risk of serious injury by reading the User Guides to your nutribullet Chill™ Ice Cream Maker before operating. Save these instructions. Ensure anyone who uses the nutribullet® knows how to do so safely.

# IMPORTANT SAFEGUARDS

When operating your nutribullet Chill™ Ice Cream Maker, remember: **SAFETY COMES FIRST. READ CAREFULLY AND THOROUGHLY BEFORE OPERATING.**

**⚠ WARNING! To avoid the risk of serious injury, carefully read all instructions before operating your nutribullet Chill™ Ice Cream Maker. When using any electrical appliance, basic safety precautions should always be observed, including the following important information.**

If you let anyone else use your nutribullet Chill™ Ice Cream Maker, make sure that they understand the health and safety information in this User Guide, as well as any additional safety or usage instructions provided. Each person using a device should carefully read the User Guide in its entirety to become familiar with the safe operation of the unit.

## ! SAVE THESE INSTRUCTIONS! ● FOR HOUSEHOLD USE ONLY

### GENERAL SAFEGUARDS:

**⚠ WARNING! BLADES ARE SHARP HANDLE WITH CARE.**

**TO REDUCE THE RISK OF INJURY, NEVER STORE THE EXPOSED BLADE ON THE BASE. ALWAYS ATTACH THE BLADE COVER TO THE BLADE OR ATTACH THE BLADE TO THE PINT CUP WHEN STORING.**

**THE USE OF ATTACHMENTS, INCLUDING CUPS AND BLADES, FROM OTHER MANUFACTURERS IS NOT RECOMMENDED. THEY ARE NOT SPECIFICALLY DESIGNED FOR YOUR NUTRIBULLET® DEVICE — USE OF SUCH ATTACHMENTS MAY CAUSE RISK OF SERIOUS INJURY.**

- **DO NOT** leave the nutribullet® device unattended while in use.
- This device is not intended for use by children or by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge.
- **CLOSE SUPERVISION IS NECESSARY WHEN ANY APPLIANCE IS USED NEAR CHILDREN. CHILDREN SHOULD BE SUPERVISED TO ENSURE THAT THEY DO NOT PLAY WITH THE APPLIANCE.**

**⚠ WARNING! NEVER USE YOUR HANDS, FINGERS, OR TONGUE TO REMOVE ANY MIXTURE FROM THE BLADE. THE BLADES ARE SHARP AND MAY CAUSE SEVERE BODILY INJURIES.**

### OPERATING SAFETY:

**⚠ WARNING! NEVER BLEND HOT, WARM, OR CARBONATED INGREDIENTS IN THE NUTRIBULLET CHILL™ PINT CUP WHILE USING A COMPATIBLE NUTRIBULLET® BLENDER AS THE CONTENTS MAY PRESSURIZE AND ERUPT UPON OPENING, CAUSING SERIOUS BODILY INJURIES OR DAMAGE.**

**⚠ WARNING! DO NOT BLEND INGREDIENTS USING A COMPATIBLE NUTRIBULLET® BLENDER FOR LONGER THAN 30 SECONDS. BLENDING CAUSES INGREDIENTS TO HEAT UP, WHICH BUILDS PRESSURE IN THE PINT CUP OVER TIME. CONTINUOUS BLENDING FOR MORE THAN 30 SECONDS MAY CAUSE THE PINT CUP TO SEPARATE, EXPOSING THE BLADE, OR EXPEL HEATED CONTENTS, BOTH OF WHICH MAY CAUSE INJURY.**

- **DO NOT** overfill the Pint Cup. Keep ingredients at or below the **MAX** line, prior to freezing and before using to prevent leaks, damage, or injury.
- Ensure contents inside the Pint Cup are completely frozen. Thawed or liquid ingredients can lead to unsafe operation that can damage the unit or cause bodily injury.
- Ensure the unit is fully assembled and the Pint Cup and Blade Block are securely attached before inserting into the Motor Base before operating.

**⚠ WARNING! NEVER USE THE NUTRIBULLET CHILL™ UNIT TO MIX HOT INGREDIENTS. THIS CAN PRESSURIZE THE CONTENTS OF THE PINT CUP, CREATING A RISK OF SERIOUS BODILY INJURIES OR PROPERTY DAMAGE.**

- **DO NOT USE** hard ingredients, loose frozen fruit, or ice. The device is not an ice crusher nor intended for use as a dry ingredient grinder.
- **DO NOT** operate the unit with an empty Pint Cup.
- **NEVER** remove the Cup assembly while the device is running.
- Wait for Blades to come to a full stop before removing the Cup assembly or disassembling components. Avoid contact with moving parts.

### ELECTRICAL SAFETY:

**⚠ WARNING! NEVER USE ADAPTERS OR CONVERTERS, OR IN LOCATIONS WITH DIFFERENT ELECTRICAL SPECIFICATIONS.**


- **DO NOT** modify the plug.
- Always unplug when not in use, before cleaning, and before assembling or disassembling.
- Unplug by grasping the plug, not the cord.
- **DO NOT** let the cord hang over the edge of a table or counter and **DO NOT** use the unit with an extension cord.
- **DO NOT** let the cord contact hot surfaces, including the stove.


- This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit into a polarized outlet only one way. If the plug does not fit fully inside the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.
- This appliance has important markings on the plug. The entire power cord is not suitable for replacement. If damaged, please contact customer service.
- **DO NOT** use outdoors.
- **NEVER** attempt to bypass or defeat the unit's interlock mechanism.
- **DO NOT** immerse the Motor Base, cord, or plug in water or any liquid. If it is damaged. Contact nutribullet® for service.

#### ADDITIONAL SAFEGUARDS:

- Remove and discard all packaging before first use.
- Always inspect the Pint Cup for cracks and the Blade Block for damage before each use. Do not operate your nutribullet® if any of the parts and accessories are or appear to be damaged in any manner that may impair proper function or create a safety hazard. If you notice any damage immediately contact nutribullet® Customer Service for assistance.

- **DO NOT** use the Blade Block shaft as a handle to carry the Cup assembly. Hold by grasping the Pint Cup and the Blade Block with both hands.
- For best results, place the Pint Cup on a level surface in the freezer. **DO NOT** freeze the contents of the Pint Cup at an angle.
- Remove all utensils from the Pint Cup before operating. Failure to remove utensils can cause the Pint Cup to shatter, or cause damage to the blades that may result in bodily injury or property damage.
- Only use the Cup and Blade attachments supplied with this nutribullet® device.
- Always operate the appliance on a stable, level, and dry surface.
- Clean and dry any spills on or under the device before use.
- Allow adequate air circulation on all sides during operation.
- Unplug when not in use, before assembling and disassembling, and before cleaning.
- **DO NOT** use the dishwasher's heat or sanitize cycle to clean the parts and accessories.
- If the device malfunctions, stop use immediately and contact nutribullet® Customer Service at **1 (800) 523-5993**. Replacement parts are available at [nutribullet.com](http://nutribullet.com) or via Customer Service.

 **WARNING! RUNNING THE UNIT MULTIPLE TIMES IN SUCCESSION CAN CAUSE THE BLADE SHAFT TO HEAT UP, MAKING IT HOT TO THE TOUCH.**

 **WARNING! BLADE OR BLADE SHAFT MAY BE HOT AFTER USE. AFTER USE, HANDLE BLADE HOLDER ASSEMBLY BY THE PLASTIC GRIP FEATURE, NOT BY THE BLADE, SHAFT, OR BLADE COVER. IF THE BLADE SHAFT FEELS WARM, RUN UNDER COOL WATER BEFORE HANDLING.**

- Do not use parts, accessories, or attachments from other manufacturers. Use of parts, accessories, or attachments **NOT** specifically designed for your particular nutribullet® device may damage your unit or cause serious bodily injury, fire, or electric shock.
- Use only genuine nutribullet® attachments/accessories specifically designed for your nutribullet® device. Aftermarket parts are not made to nutribullet® specifications and may damage your unit or cause serious injury.

**! SAVE THESE INSTRUCTIONS!**

# Contents



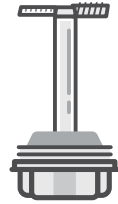
- 02 Important safeguards**
- 08 What's included**
- 09 Assembly guide**
- 10 Control panel**
  - 11 Using the programs
- 12 Assembly & use**
  - 12 Before first use
  - 13 Using the nutribullet Chill™ Ice Cream Maker
- 17 Important usage instructions**
- 19 Troubleshooting**
  - 20 Error code decoder key
- 22 Best practices & usage tips**
- 23 Care & maintenance**
- 24 Replacement parts**
- 25 nutribullet Chill™ Ice Cream Maker one-year limited warranty**
- 28 Product Registration**

Thank you for purchasing the nutribullet Chill™ Ice Cream Maker.

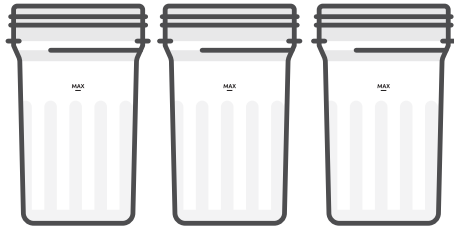
# What's included



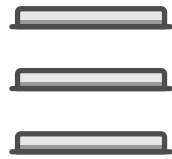
motor base



blade, blade block,  
& blade shaft



pint cups



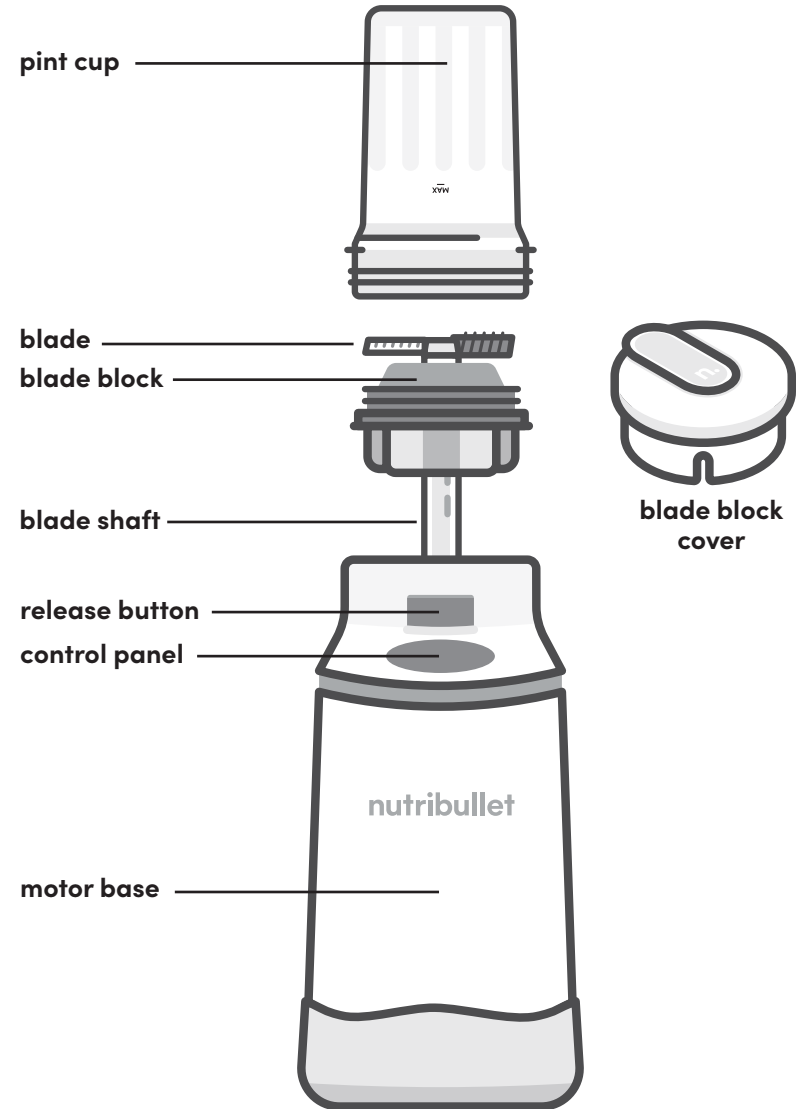
pint cup lids



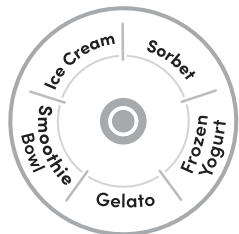
blade block cover

Product configurations may vary. To see our full list of nutribullet® accessories, please visit [nutribullet.com](http://nutribullet.com)

# Assembly guide

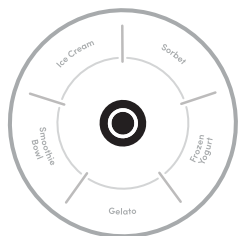


# Control panel



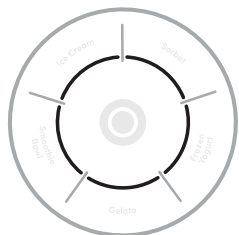
## PROGRAMS:

Press to select any of the five programs designed to create a delicious frozen treat in minutes.



## START / STOP:

Once a program is selected, press to start. To pause the program at any time during mixing, tap the button. Tap the button again to resume the program. To cancel the program and return the Blade to the home position, press and hold the button for 2 seconds.



## PROGRESS RING:

Indicates the progress of your program. When all 5 segments are illuminated your program is complete.



## CUP RELEASE BUTTON:

Push and hold the release button while turning Pint Cup counter-clockwise to remove Pint Cup from Motor Base.

**WARNING! NEVER use the nutribullet Chill™ unit to mix hot ingredients which can pressurize the contents of the Cup, creating a risk of serious bodily injury or property damage.**

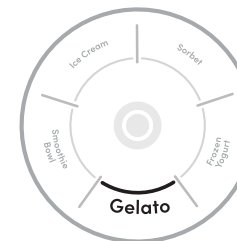
# Using the programs

The nutribullet Chill™ Ice Cream Maker offers five programs for easy operation. Each program is optimized to create a delicious frozen treat in minutes. Programs range from approximately 3 minutes to 4 ½ minutes.



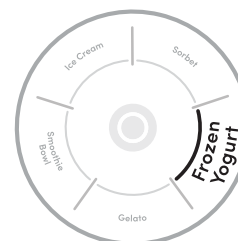
## ICE CREAM:

Make creamy, churned ice cream classics.



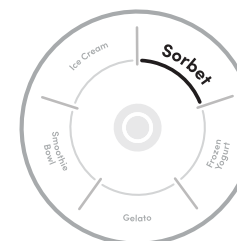
## GELATO:

Create smooth, rich Italian-style ice cream.



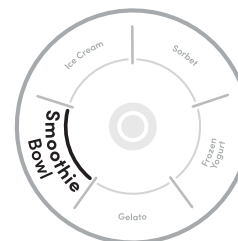
## FROZEN YOGURT:

Combine regular or Greek yogurt and flavors to make delicious frozen yogurt.



## SORBET:

Transform fruit into refreshing sorbets.



## SMOOTHIE BOWL:

Reinvent your favorite smoothie recipes into scoopable frozen treats.

**NOTE:** Programs may have multiple segments with pauses in between. When the program is complete, the unit will beep.

# Assembly & use

## Before first use

**IMPORTANT!** Review all warning and caution statements in the Important Safeguards section (pages 2-5) before proceeding.

Before using your nutribullet Chill™ Ice Cream Maker for the first time, please take a moment to perform the steps below:

### 1. UNPACK

Open box. Remove the **Motor Base** and all attachments. Place all parts on a flat, dry surface.

**! WARNING!** The Blade is sharp. Adjust the Blade's position on the Blade Block using the Shaft, not the Blade. Handle with care.

### 2. CLEAN

Prior to using the dishwasher, remove the **Blade** from the **Blade Block**. If washing by hand, use a sponge and dish soap to gently clean the circular opening on **Blade Block**. All parts except the **Motor Base** are top rack dishwasher safe, or can be cleaned by rinsing

with warm, soapy water. Clean the **Motor Base** with a clean, damp cloth.

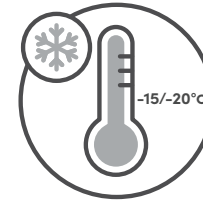
**NOTE:** DO NOT use the heat or sanitize cycle of the dishwasher to clean parts and accessories

**! WARNING!** Never submerge the **Motor Base** in water or any other liquid. See **Care & Maintenance** instructions on page 23 for more detailed cleaning instructions.

**! WARNING!** Before each use always inspect the **Pint Cup** for cracks and **Blade Block** for damage. Do not operate your nutribullet Chill™ if any of the parts and accessories are or appear to be damaged in any manner that may impair proper function or create a safety hazard.

## Using the nutribullet Chill™

Prep:



**1 Adjust your freezer's temperature.** For best results set your freezer between  $-5^{\circ}$  and  $5^{\circ}$ F. The nutribullet Chill™ performs best when recipes are frozen at this temperature.

**NOTE:** Recipes frozen outside this temperature range may not produce optimal results.



**2 Fill the Pint Cup** with your prepared recipe. Reference nutribullet Chill™ recipes at [nutribullet.com/nourishbynutribullet](https://www.nutribullet.com/nourishbynutribullet) for inspiration.

**NOTE: MAX FILL:** Do not exceed the MAX FILL line to avoid leaking or damage to the unit.

**MIN FILL:** Recipes below the MIN FILL line may result in error.



**3 Snap on the Storage Lid** and freeze the **Pint Cup** for at least 24 hours.

**NOTE:** Place the **Pint Cup** on a level surface in your freezer, to avoid uneven freezing.

## Mix:



- 4** Remove the frozen **Pint Cup** from your freezer and remove the **Storage Lid**.

**NOTE: PROCESS WITHIN 5 MINUTES.** Exceeding this time may thaw the ingredients and lead to a condition which may damage your nutribullet Chill™.

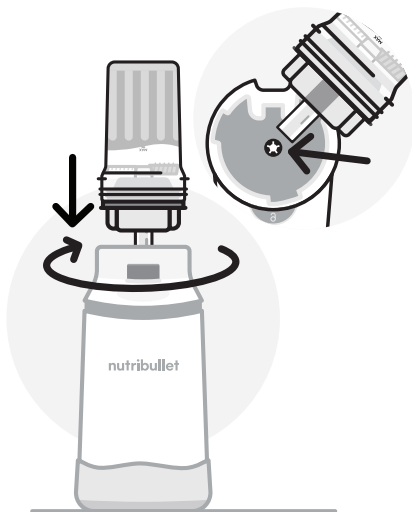


- 6** Install the **Blade, Blade Block, and Blade Shaft** on to the **Pint Cup** by turning clockwise to secure it into place.

**NOTE:** If the **Blade** is not installed correctly, the **CHECK BLADE** error light will illuminate. Fully retract the **Blade Shaft** with the **Blade** touching the top of the **Blade Block** and gently install onto the **Motor Base** to avoid having the **Blade** pop-up out of position.



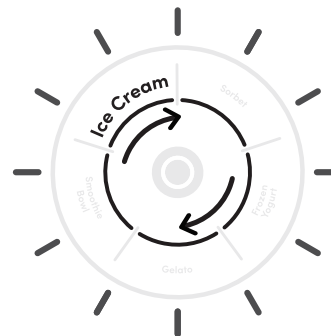
- 5** Place the **Motor Base** on a clean, dry, level surface. Plug in the unit.



- 7** Place the **Pint Cup** with **Blade, Blade Block and Blade Shaft** onto the **Motor Base**, fitting over the drive shaft, making sure to lower in the **Blade Shaft** first. The **Pint Cup** will be upside down. Line up the tabs on the **Pint Cup** with the notches on the **Motor Base**. Press down on the **Pint Cup** and turn clockwise to lock into place until you hear a **CLICK**.

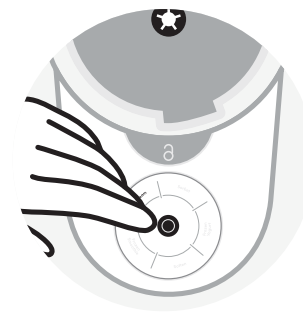


- 8** The programs on the **Control Panel** will illuminate.



- 10** The selected program will remain illuminated, and the **Progress Ring** will begin flashing in a clockwise sequence. The program will beep when finished.

**NOTE:** To cancel the program at any time during processing, press and hold the **Power** button for 2 seconds.



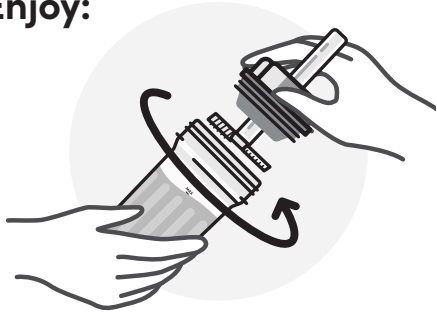
- 9** Select your desired program, then press the **Power** button to start. The nutribullet Chill™ will automatically run the selected program.

**NOTE:** Depending on the program, your Chill™ may start and stop several times mid-run before it finishes. At the end of each run, your Chill™ will pause and do a quick pulse.



- 11** Once the program is complete, push and hold the release button while turning **Pint Cup** counter-clockwise to detach it from the **Motor Base**.

Enjoy:



**12** To remove the **Blade Block**, turn counterclockwise and carefully lift it from the **Pint Cup**.

**! WARNING!** Wait for **Blades** to come to a full stop before removing the **Cup assembly** or **disassembling**, avoid contact with moving parts.

**NOTE:** It is normal for some recipes to appear dry / crumbly at the top of the **Pint Cup** when the recipe is fully processed. If you would like to further soften your recipe we recommend running a second cycle using the Ice Cream program.



**14** Enjoy your frozen treat directly from the **Pint Cup** or transfer to a dish.



**13** Unplug your nutribullet Chill™ when finished.

**! WARNING!** NEVER use your finger or tongue to remove any mixture from the **Blade**. The **Blades** are sharp and may cause severe laceration injuries.



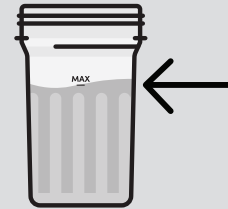
**15** Didn't finish your pint? If you wish to refreeze your leftover recipe to make again later, use a spoon to compact ingredients down into the **Pint Cup**.

**NOTE:** Ingredients must come up past the **MIN FILL** line.

Prior to refreezing, use a towel to thoroughly clean the inside rim of the **Pint Cup** to ensure the **Blade Block** can be installed after freezing.

# Important usage instructions

**! WARNING!** NEVER EXCEED THE **MAX-FILL** LINE.



• Overfilling the the **Pint Cup** may cause the vessel to leak, or prevent the **Blade Block** from being fully installed on the **Pint Cup**.

• Upon freezing, the ingredients may rise above the **MAX FILL** line. This is acceptable and will not interfere with normal operation, as long as the **Blade Block** can be fully installed. A spoon can be used to remove excess ingredients if the **Blade Block** cannot be fully installed.

• Do not add loose ingredients such as candy or nuts before processing. All loose ingredients will fall to the bottom of the **Pint Cup** and will not be processed.

• Loose ingredients may damage your unit.


• Sprinkle toppings onto your frozen treat once processing is complete.

• This machine is not intended to be used as an ice shaver. Do not process ice cubes, a solid block of ice, or frozen liquids like lemonade, juice, or soda.


• Remove vessel from freezer and **PROCESS WITHIN 5 MINUTES**. Exceeding this time may thaw the ingredients and lead to a condition which may damage your nutribullet Chill™.


• **NEVER** microwave a frozen **Pint Cup**.

• Make sure **Blade Shaft** is completely dry inside and out before inserting into **Base**.

 **WARNING!** This machine should be used for frozen recipes only. Thawed or liquid ingredients can lead to safety issues that can damage the unit or cause bodily injury.

**WARNING! DO NOT** use the Blade Shaft as a handle to carry the Cup assembly. Hold by grasping the Pint Cup and the Blade Block with both hands.

 **WARNING! DO NOT USE** hard ingredients, loose frozen fruit, or ice. The device is not an ice crusher nor intended to use as a dry ingredient grinder. **DO NOT** operate the unit with an empty Pint Cup.

 **WARNING! NEVER LEAVE AN EXPOSED BLADE BLOCK ON THE MOTOR BASE, ALWAYS PROPERLY ATTACH THE BLADE COVER WHEN STORING. THE USE OF ATTACHMENTS, INCLUDING CUPS AND BLADES, FROM OTHER MANUFACTURERS IS NOT RECOMMENDED. THEY ARE NOT SPECIFICALLY DESIGNED FOR YOUR NUTRIBULLET® DEVICE. USE OF SUCH ATTACHMENTS MAY CAUSE RISK OF SERIOUS INJURY.**

# Troubleshooting

## PROBLEM

Unit does not power on.

## SOLUTIONS

Ensure the power cord is securely plugged into a working outlet.

Make sure the Pint Cup is secured in place on the Motor Base. The unit will not operate unless properly assembled.

Ensure the Blade Shaft is fully retracted with the Blade touching the top of the Blade Block.

## PROBLEM

Device stopped mid-cycle.

## SOLUTION

Refer to the Error Code Decoder key section.

## PROBLEM

**CHECK BLADE** indicator is illuminated.

## SOLUTION

Ensure the Blade Shaft is fully retracted with the Blade touching the top of the Blade Block. If the Blade is not in this position **CHECK BLADE** error will illuminate.

## PROBLEM

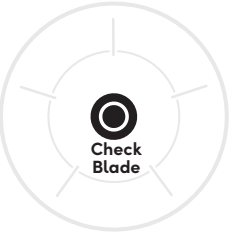

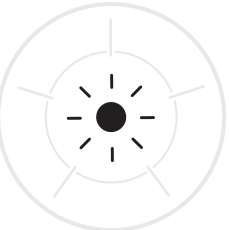

My recipe came out dry / crumbly.

## SOLUTION

It is normal for some recipes to appear dry / crumbly at the top of the Pint Cup when the recipe is fully processed. If you would like to further soften your recipe, we recommend running a second cycle using the Ice Cream program.

# Error code key

The nutribullet Chill™ is equipped with error detection. If any **Red** indicator lights appear on your Control Panel, reference Error Code Key.

CONTROL PANEL	WHAT IT MEANS	HOW TO RESOLVE
	<p><b>CENTER BUTTON AND CHECK BLADE SOLID RED</b> Your nutribullet Chill™ may be experiencing the following issues:</p> <ul style="list-style-type: none"> <li>• The Blade is not installed correctly.</li> <li>• The Blade Shaft decoupled during mixing.</li> </ul>	<p><b>If this occurred before mixing:</b> Please remove the Cup and Blade Block and make sure to pull the Blade Shaft until the Blade is resting against the Blade Block.</p> <p><b>If this occurred during or after mixing:</b> Your mixture may not be fully processed. Please remove the Cup and Blade Block and make sure to pull the Blade Shaft until the Blade is resting against the Blade Block. Please follow the Best Practices and Usage Tips section of the User Guide for recipe creation.</p>
	<p><b>CENTER BUTTON SOLID RED</b> Your nutribullet Chill™ may be experiencing the following issues:</p> <ul style="list-style-type: none"> <li>• The Cup may have been removed during operation.</li> <li>• The Blade may have experienced a blockage or improper load during mixing.</li> </ul>	<p><b>If the mixing was interrupted by the user and Cup was removed:</b> Please clear the remaining mixture before reinstalling. Reset the Blade and re-install Cup and Blade Block into base.</p> <p><b>If the mixing was interrupted automatically:</b> Please remove the Cup and Blade Block, and ensure that any blockage or remaining mixture is clear. Reset the Blade and re-install cup and Blade Block into base.</p> <p>After re-installing the Cup and Blade Block, you will be prompted to tap the home button to reset the Blade.</p>
	<p><b>CENTER BUTTON FLASHING RED</b> Your nutribullet Chill™ may be experiencing the following issues:</p> <ul style="list-style-type: none"> <li>• The drive shaft was not in the home position before starting run.</li> <li>• The drive shaft is currently not in the home position while the Cup and Blade are installed.</li> <li>• There was excessive load on the motor due to a blockage or improper load during mixing.</li> <li>• There was no mixture detected during operation.</li> </ul>	<p><b>If this occurred upon Blade Block and Cup install:</b> Please tap the center button to reset the Blade back to the home position.</p> <p><b>If the mixing was interrupted automatically:</b> Please remove the Cup and Blade Block, and ensure that any blockage or remaining mixture is clear. Reset the Blade and re-install Cup and Blade Block into base. Please be advised that the mixture should be above minimum fill line, and below maximum fill line for best results.</p>
	<p><b>PROGRESS RING SOLID RED</b> The unit has detected an internal hardware error.</p>	<p>Please call Customer Service for support.</p>

# Best practices & usage tips

## MIXING SUGAR:

- Sugar needs to be dissolved to avoid settling, and to ensure consistent flavor.
- Use a bowl and whisk to dissolve sugar in liquid ingredients before freezing. Alternatively, dissolve sugar by heating it in your milk/cream mixture. Allow it to cool completely before freezing.
- Consider using simple syrup or agave in place of sugar.

## BLENDER COMPATIBILITY:

- The nutribullet Chill™ Pint Cup is compatible with nutribullet Turbo™, Ultra, and SmartSense™ Blade Blocks. For recipes that require blending ingredients prior to freezing, simply attach the nutribullet® blender Blade Block to the Pint Cup and attach to your blender base.

## PREPARING SMOOTHIE-BASED RECIPES:

To help prevent settling in smoothie-based recipes, use ingredients like dairy or non-dairy milks and yogurts.

## REFREEZING LEFTOVERS:

If you wish to refreeze your leftover recipe to make again later, use a spoon to compact ingredients down into the Pint Cup.

**Note:** Ingredients must come up past the MIN FILL line or it may result in an error.

Prior to refreezing, use a towel to thoroughly clean the inside rim of the Pint Cup to ensure the Blade Block can be installed after freezing.

# Care & maintenance

Always **UNPLUG** the nutribullet Chill™ when not in use or before cleaning. Wait until all parts have stopped moving before handling.

 **WARNING! Handle blades with care — they are sharp.**

## DETACHABLE PARTS:

- The Pint Cup, Lid, Blade, Blade Block and Blade Shaft are top rack dishwasher-safe. They can also be hand-washed with warm, soapy water.
- To clean the Blade, Blade Block and Shaft in the dishwasher, remove the Blade from the Blade Block before placing on the top rack of the dishwasher.
- If hand washing, use use use a sponge and dish soap to gently clean the circular opening on Blade Block and around the Blade Shaft.

**Note:** Do not use the sanitize cycle, steel wool, or abrasive cleaners.

- Clean all parts after each use to prevent buildup.

## MOTOR BASE:

- Wipe with a damp sponge or cloth and mild soapy water.
- If needed, use a cleaning brush to clean around the top of the motor base where the Pint Cup attaches.

- Avoid liquids near the drive shaft and center hole on Motor Base, which may damage the unit.

- **NEVER** submerge the Motor Base in water or place it in the dishwasher.


## HOW TO STORE:

### STEP 1:

Ensure all parts are clean and dry.

### STEP 2:

Store the unit unplugged with the Blade Cover properly attached to the Blade or attach the Blade to the Pint Cup when storing.

 **WARNING! NEVER store an exposed Blade Block on the Motor Base. Always attach the Blade Cover to the Blade or attach the Blade to the Pint Cup when storing.**

# Replacement parts

To order additional parts and accessories, please visit our website at [nutribullet.com/shop/accessories](http://nutribullet.com/shop/accessories) or feel free to contact Customer Service: **1 (800) 523-5993**.

Use only genuine nutribullet® attachments/accessories specifically designed for your nutribullet® device. Aftermarket parts are not made to nutribullet® specifications and may damage your unit or cause serious injury.

# nutribullet Chill™ Ice Cream Maker one-year limited warranty

## LIMITED WARRANTY FOR NUTRIBULLET®

nutribullet®, LLC's and Capital Brands Distribution, LLC's (together, "nutribullet®") limited warranty obligations are confined to the terms set forth below:

nutribullet® warrants nutribullet® products against defects in materials and workmanship for a period of one year from the date of original retail purchase, product pick up, or delivery – whichever is later – as applicable in your jurisdiction. This limited warranty is valid only in the country\* in which the product is purchased and comes with the product at no extra charge, however, shipping and processing fees will be incurred for returns, replacements, and/or refunds. An additional three-year warranty extension can be purchased separately – please see details below.

If a defect exists and is subject to this limited warranty, at its option nutribullet® will

(1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or that has been manufactured from new or serviceable used parts, and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. A replacement product assumes the remaining warranty of the original product. A repaired product has a one-year warranty from the date of repair. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes nutribullet's property. When a refund is given, your product becomes nutribullet's property.

## OBTAINING WARRANTY SERVICE

For limited warranty service, simply call our customer service department at **800-523-5993** or contact us via email from our website at [nutribullet.com/contact-us](http://nutribullet.com/contact-us) simply click the Contact Us link, fill out and submit the

customer contact form and we will be glad to help you. When you contact our customer service department you will be asked to furnish your name, address, telephone number and to provide proof of the original purchase (receipt) containing a description of the product(s), purchase date, and the appropriate nutribullet® bar code(s). Before you send your product for limited warranty service, please make sure to keep a copy of all relevant documents for your files (receipt, etc.). It is always recommended to purchase product insurance and tracking services when sending your product for service. Remember, shipping and processing fees will be incurred by you and are not covered by the one-year limited warranty.

## **EXCLUSIONS AND LIMITATIONS**

This nutribullet® One-Year Limited Warranty applies only to nutribullet® products distributed by or for nutribullet® that can be identified by the “nutribullet®” trademark, trade name, logo affixed to it, and bar code. nutribullet’s One-Year Limited Warranty does not apply to any unauthentic products or accessories that were not distributed/ sold by

nutribullet® or through **nutribullet.com**. Normal wear and tear is not covered by this limited warranty. This limited warranty applies to consumer use only, and is void when the product is used in a commercial or institutional setting.

This limited warranty extends only to the original consumer purchaser and is not transferable. In addition, proof of purchase must be demonstrated.

Repair or replacement of the product (or, if repair or replacement is not feasible, a refund of the purchase price) is the exclusive remedy of the consumer under this limited warranty. nutribullet® shall not be liable for any incidental or consequential damages for breach of this limited warranty or any implied warranty on this product. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. nutribullet® is not liable for any damage to products not covered by this warranty (e.g., cups, book, User Guide).

This limited warranty does not apply: (a) to damage caused by accident, abuse, misuse, or misapplication; (b) to damage caused by improper maintenance (including

unauthorized parts service); (c) to a product or a part that has been modified in any way; (d) if any nutribullet® bar code or trademark has been removed or defaced; and/or (e) if the product has been used with an adapter/converter.

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No nutribullet® reseller, agent, or employee is authorized to make any modification to this warranty.

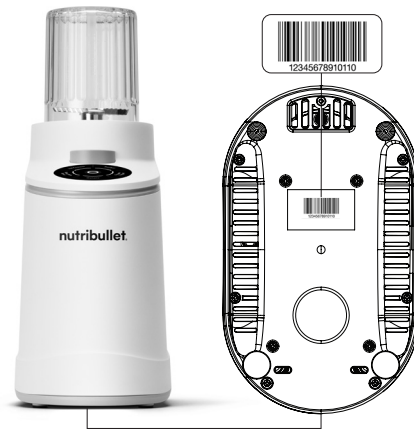
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# Product registration

Please visit [nutribullet.com/shop/accessories](https://nutribullet.com/shop/accessories) or call **1 (800) 523-5993** to register your new nutribullet Chill™ Ice Cream Maker. You will be asked to enter the serial number of your product, along with the purchase date or date of actual delivery of the product and place of purchase. The information submitted is for product registration only. Failure to complete the product registration does not diminish your warranty rights.

The registration will enable us to contact you in the unlikely event of a product safety notification. By registering your product, you acknowledge to have read and understood the instructions for use and warnings set forth in the accompanying instructions.



**How to find the serial number under the Motor Base.**

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